

**TRUST IN US**

**QUICK REFERENCE GUIDE**

**DMP TOUCHSCREEN KEYPAD**

**STATUS LIGHT**

- **Green Circle** with check mark indicates that all zones are secure and the system is ready to arm.
- **Blue Light** at the top of the keypad indicates the system is armed. A flashing blue light means AC Failure.
- **Red Light** at the top of the keypad indicates the system is armed.

**ARM SYSTEM**

Touch the shield in the middle of the screen then touch Home, Away, or Sleep.

- **HOME** - Arms all zones except for motion sensors.
- **AWAY** Arms the entire system (Doors, Windows, Motions, Glass breaks etc).
- **SLEEP** - Arms all zones including lower level Motions, but not above ground level motion sensors.

**DISARM SYSTEM**

You can disarm the system by 4-Digit Code, Fob, Key tag, or App!

- **4 Digit Code** - When Keypad is Red, enter 4-digit code to disarm and silence the alarm.
- **Fob** - Using your Fob, press the button programmed for disarm.
- **Prox Key Tag** - Hold the proximity key tag on top of the Status Light to Disarm the Armed system.

**SYSTEM IN ALARM**

Keypad is RED - Enter Code, Press Fob, Present Key tag, or Use App.

**FIRE ALARM**

Keypad is RED - Enter Code to silence alarm.

Clear Smoke away, then ...

Press the RESET button located in the carousel.

NOTE: Panel will stay in alarm condition until it is reset.

*Your Status Light will turn Blue when system is disarmed successfully.*



**SYSTEM TROUBLES**

Your keypad will provide local Notification by issuing a TROUBLE TONE or TROUBLE INDICATION MESSAGE

- **TROUBLE TONE** - The keypad will sound a Long continuous tone when it experience a system trouble such as Low Battery, AC Power Loss, Comm Failure, etc.
- **TROUBLE INDICATOR** - A Yellow Tab will present at the top of the Display "Attention List" Tap this tab to display the trouble.

**TO SILENCE**

Touch the Yellow "Attention List" Tab. This will silence Trouble Tone for 24hr until service is rendered.

**BYPASS FAULTED ZONE**

Arm system normally. When faulted zone appears wait several seconds then touch "BYP" when it displays.

**TURN CHIME ON/OFF**

Touch chime button from menu Carousel to turn "On". Touch again to turn "Off".

**PANIC BUTTONS**

Touch "Panic Buttons" from Menu Carousel. Police/Medical/Fire will appear. Touch & Hold icon until it lights up. This will cause an

**CHANGE CODE**

- Select "Keypad" from the carousel menu. A virtual keypad will display
- Change Code - Pres the "CMD" button multiple times until "MENU No/Yes" displays. Touch YES, then enter 4-digit code
- Use CMD button to scroll to "User Codes". Touch "User Codes"
- Press CHG, then...
- Enter User Number (2, 3, 4...) Most User Numbers are 2 \*\*\*Never use 1
- Enter new 4-digit code
- Press CMD twice. Use "←" (back arrow) to exit.

NOTE: Codes can be added/changed/deleted through the App

PLEASE TEST YOUR SYSTEM WITH THE ALARM MONITORING STATION AT LEAST ONCE A MONTH TO ENSURE PROPER OPERATION.

TO TEST SYSTEM, CALL THE MONITORING STATION AT 888-407-7233. GIVE THEM YOUR ACCOUNT NUMBER OR YOUR HOME PHONE NUMBER. TELL THEM THAT YOU WANT TO TEST YOUR SYSTEM. THEY WILL ASK YOU FOR YOUR PASSWORD. AFTER THEY CONFIRM THAT YOUR ACCOUNT IS IN TEST.

HANG UP AND SEND A KEYPAD "MEDICAL PANIC" ( A OR - 1 AND \* AT THE SAME TIME. WAIT AT LEAST 30 SECONDS TO ALLOW THE ALARM TO COMMUNICATE THE INFORMATION TO THE MONITORING STATION. CALL THE MONITORING STATION TO SEE IF THEY RECEIVED YOUR KEYPAD "MEDICAL PANIC". IF THEY RECEIVED THE SIGNAL, THEN ASK THEM TO TAKE YOUR ACCOUNT OFF OF TEST. IF THEY DID NOT RECEIVE YOUR SIGNAL, PLEASE ASK TO SCHEDULE A SERVICE CALL.